

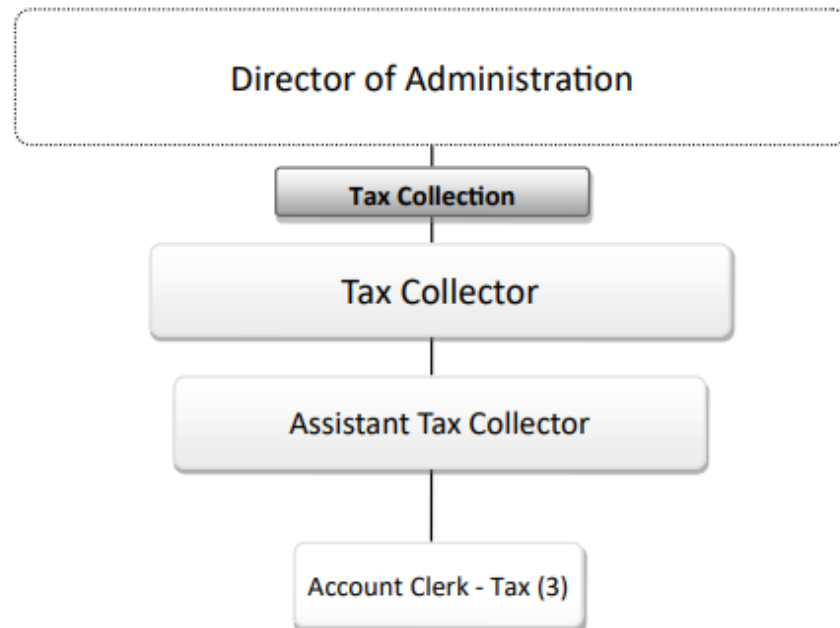
CITY OF STAMFORD  
Tax Collection

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# Department/Div. Organizational Chart

## City of Stamford Office of Administration Revenue Services



## Summary of Department Function (FY 2026-27)

The overall mission statement of the Tax Collection Department is to establish and implement effective policy, procedure and controls for tax collection; to monitor compliance with the same as well as compliance with all city and state policies, statutes and ordinances; and to provide state-mandated reports and other revenue analyses as requested by elected/city officials and other municipal departments. Its goal is to ensure the division provides accurate information and efficient service to the public.

Tax Collection is a program/cost center of the Revenue Services department/division.

# Budget Summary (FY 2026-27)

In past years the Tax Collection department had comingled expenses with the Revenue Services department. Since the departments have been separated the associated costs have been assigned to the appropriate department, therefore several increases in the Collection budget will be offset by similar decreases in the Revenue Services budget.

Line Item expense increases that are offset by reductions in the Revenue Services budget are:

- Salaries for Assistant Tax Collector and Tax Collector
- Advertising/Official Notices
- Postage
- Contracted Services
- Facility Rental
- Software Maintenance
- Conferences and Training
- Copying and Printing
- Dues and Fees

There are three Tax Collection budget increases from the previous year – Contracted Services & Postage

- \* Software Maintenance - cost of annual maintenance and support has increased
- \* Contracted Services – paper costs and tax bill production fees have increased
- \* Postage – Due to the increase mailings for delinquent
  
- \* All other non salary budget items have not changed.

# Budget Summary (FY 2026-27)

## REVENUE SUMMARY

The current budget book assigns the Tax Collection revenue to Revenue Services.

Significant changes to Revenue:

### **Increase:**

MTS MV Revenue – The city has realized a gradual continued increase in revenues from motor vehicle program.

PILOT – Italian Center – The Italian center has entered a new contract with the City of Stamford for Pilot payments.

### **Decrease:**

Supplemental Auto Taxes – this decrease in revenue is estimated due to the new depreciation schedule that changes the valuation of motor vehicles based on their age.

### **Other:**

The following programs have changes to the revenue stream. The tax collection department is not responsible for these items and therefore cannot provide insight to the changes.

- PILOT-State Tiered Reimbursement

- Private and Parochial Schools

## **New or Expanded Services/Programs (FY 2026-27)**

### Expanded Programs for 2026-2027

- The tax collection department has expanded collection efforts engaging a collection agency for delinquent personal property accounts.
- The tax collection department has partnered with the legal department in expanding the use of outside attorneys for collection efforts on severely delinquent real estate accounts.

The tax collection department does not anticipate any abandoned or curtailed services or programs in FY26-27.

## Key Challenges & Changes (FY 2026-27)

Key challenges for the tax department are to maximize collection efforts as efficiently as possible with no impact on the residents of Stamford.

Streamlining all processes with maximum internal controls.

## Performance Improvements & Efficiencies:

### Initiatives for 2026-2027

- Increase resident use of on-line systems
- Decrease cost to residents for on-line transactions

Thank You!