

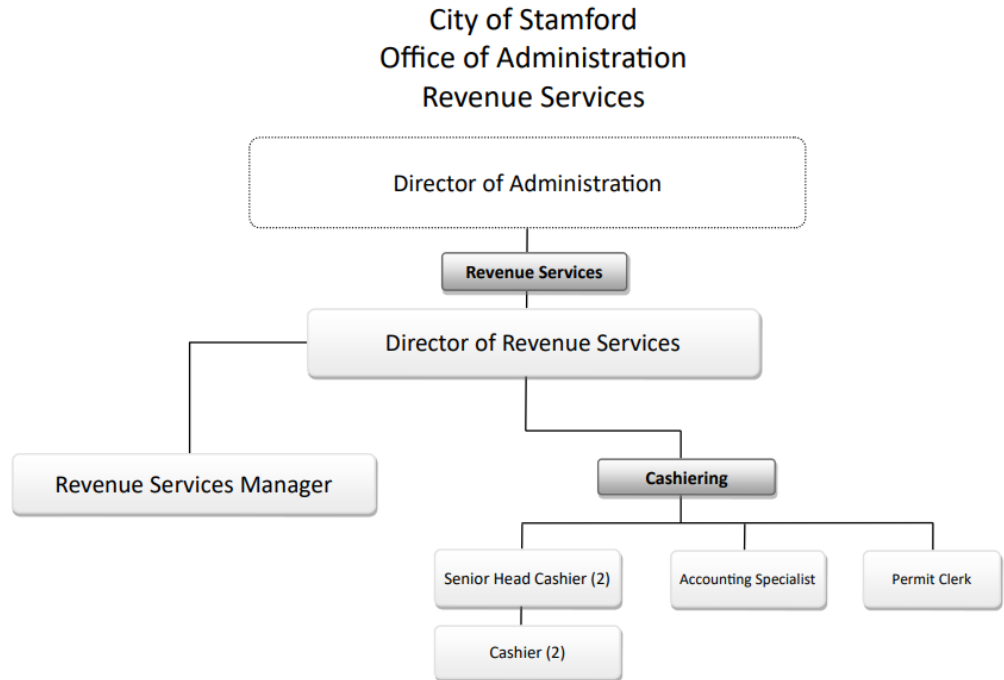
CITY OF STAMFORD

Cashiering
Revenue Services

Director Mégane Benjamin
(203) 977-2891
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Department/Div. Organizational Chart



Summary of Department Function (FY 2026-27)

Cashiering and Permitting

- Collects in-person payments for City fees, fines and permits
- Issues permits for various services including parking, beach, marina and special events
- Manages parking citation appeals
- Ensures revenues are accurately processed and deposited into City funds

Revenue Services

- Provides central oversight of City revenue collection, excluding property taxes
- Ensures accurate recording, reconciliation and deposits
- Manages cashing and revenue systems, including integration
- Coordinates collections across departments and improves processes and financial controls

Budget Summary (FY 2026-27)

Revenue Services

Decreases in the Revenue Services collection budget reflects costs that were reallocated to the Tax Collection budget as part of the program separation

- Salaries for the Assistant Tax Collector and Tax Collector
- Advertising/ Official Notices
- Postage
- Contracted services
- Facility rental
- Software maintenance
- Conferences & training
- Copying & printing
- Dues & fees

All other non-salary budget items have not changed

Cashiering

All non-salary budget items have not changed

New or Expanded Services/Programs (FY 2026-27)

Revenue Centralization

- Expand centralized revenue collection across City departments
- Improving consistency, reporting and financial oversight

System Integration

- Integrating multiple revenue systems through the City's cashiering platform, Teller
- Supporting improved reconciliation and audit tracking

Cashiering Policies and Procedures Update

- To reflect modern systems and current practices

Key Challenges & Changes (FY 2026-27)

System Integration & Financial Reporting

- Ensuring accurate integration between the cashiering system and our Enterprise Resource Planning software
- Support reliable revenue posting, reconciliation and reporting

Performance Improvements & Efficiencies:

- Modernized systems and processes
- Stronger financial controls
- Improved efficiency and resident service
- Forward-looking initiatives for continuous improvement

Thank You