

From: [Alice Knapp](#)
To: [Board of Reps - Office Staff](#); [Montalvo, Barbara](#); [Donoghue, Tracy](#)
Cc: [Alice Knapp](#); [RJ Mercede](#)
Subject: Follow up from last Tuesday's budget meeting
Date: Monday, April 6, 2026 12:28:52 PM
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Thank you for your time and your questions. I wanted to follow up on the question concerning who uses the library as well as who are our consultants.

In summary:

- 491k visitors
- 655k items checked out (73% physical items)
- 42k users on our computers
- Open 7 days a week

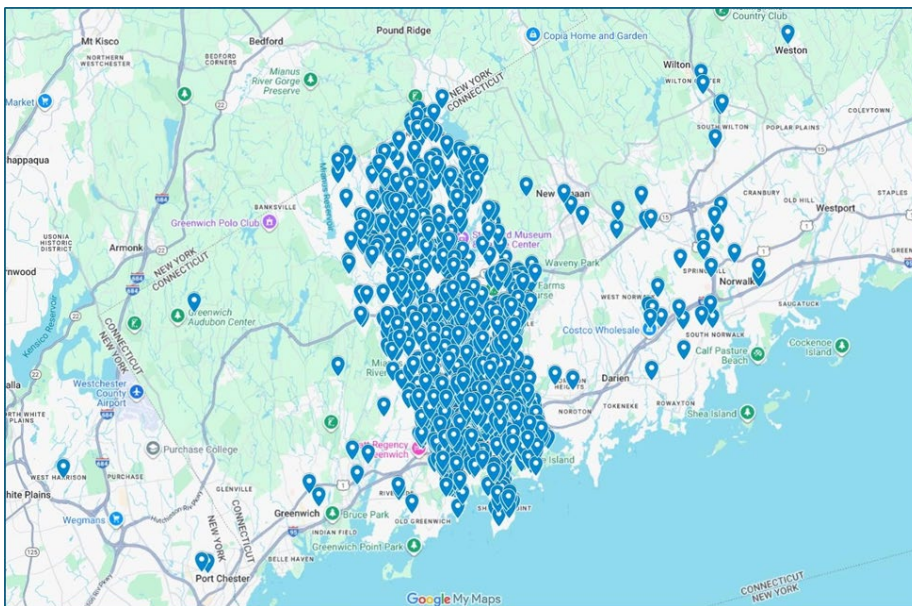
The Ferguson Library provides materials, resources, programs and services to deliver exemplary customer service to Stamford's ethnically and economically diverse community. We also provide technology and digital materials to supplement and advance one's educational and recreational pursuits. Our programs range from baby time to homework help, technology training, makerspace programs, and career readiness workshops. We host author talks, lectures on civility and cultural events from around the world. The library also serves entrepreneurs, English language learners, and residents pursuing American citizenship, to name just a few more specific programs. We have been at the forefront of the community's needs and aspirations since our inception. The Ferguson Library is committed to serving Stamford through innovative and inclusive programs and services.

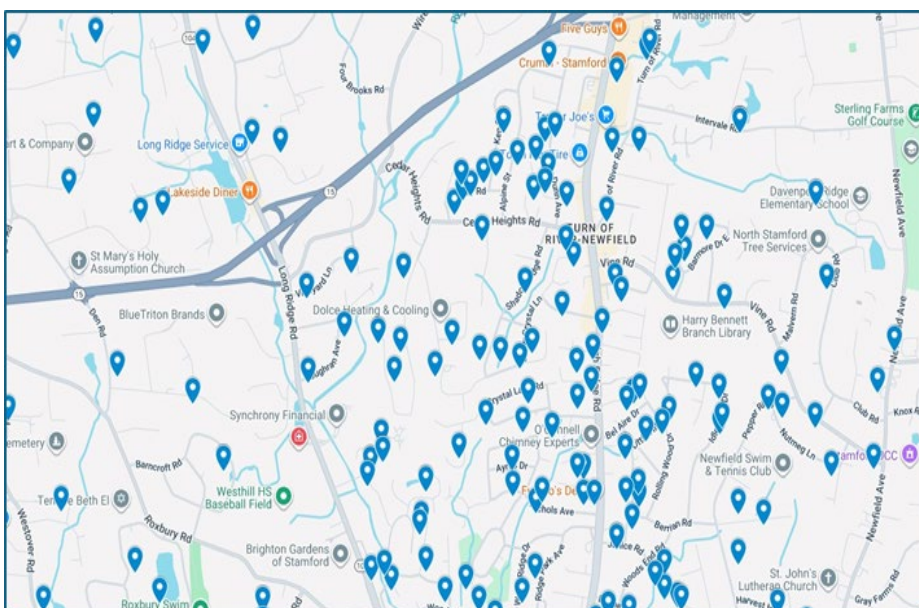
In FY 2025, the library served 491,342 visitors, who used our resources and services in different ways. Users checked out 655,065 items, 73 percent of which were physical items. 43,898 attended children's programs and 16,488 attended our adult programs. And we had over 200,000+ visitors to our website. There were 113,309 connections to our Wi-fi network, and 42,579 people came to the library to use our computers. This number includes 5,799 children and teens. Our tech help desk, i.e. our Digital Navigators, staffed 1,037 appointments and our Notaries on staff notarized 1,009 documents. Our entrepreneurs-in-residence held 252 one-on-one counseling sessions and 155 networking video calls. All of our services are offered in the evening and on the weekend, increasing our community's ability to access these resources. In addition to needing a specific kind of help, many people come to the library simply to enjoy it as a "third place."

Consultants

- Nick Everett - construction consultant
- James Oliveri - auditor
- Patron Point / Springshare - automated marketing service
- My Architecture Workshop: conduct community conversations, funded by the Ferguson Library Foundation
- Garfunkel Wild (attorney)

Ferguson Library Card Map – November 2025





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