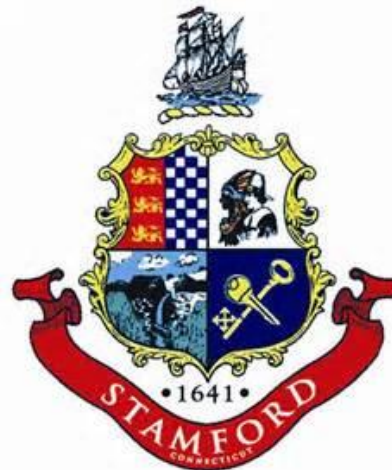


City of Stamford

OFFICE OF PUBLIC SAFETY

Public Safety Administration

FY 2017-18 Budget Presentation



Office of Public Safety

Services Provided & Mission Statement



The Office of Public Safety, Health and Welfare provides for the administration, supervision and performance of all municipal functions related to police, fire, health, social services, rescue, emergency medical service and emergency management and, is responsible for the oversight of all municipal functions related to the abatement and management of environmental contamination (unless otherwise provided by state or federal law).

The mission of the Office of Public Safety, Health and Welfare is to proactively enhance the quality of life, safety, and security for City of Stamford residents and visitors by serving the community with the highest quality of police, fire, health, rescue, medical and emergency management services.

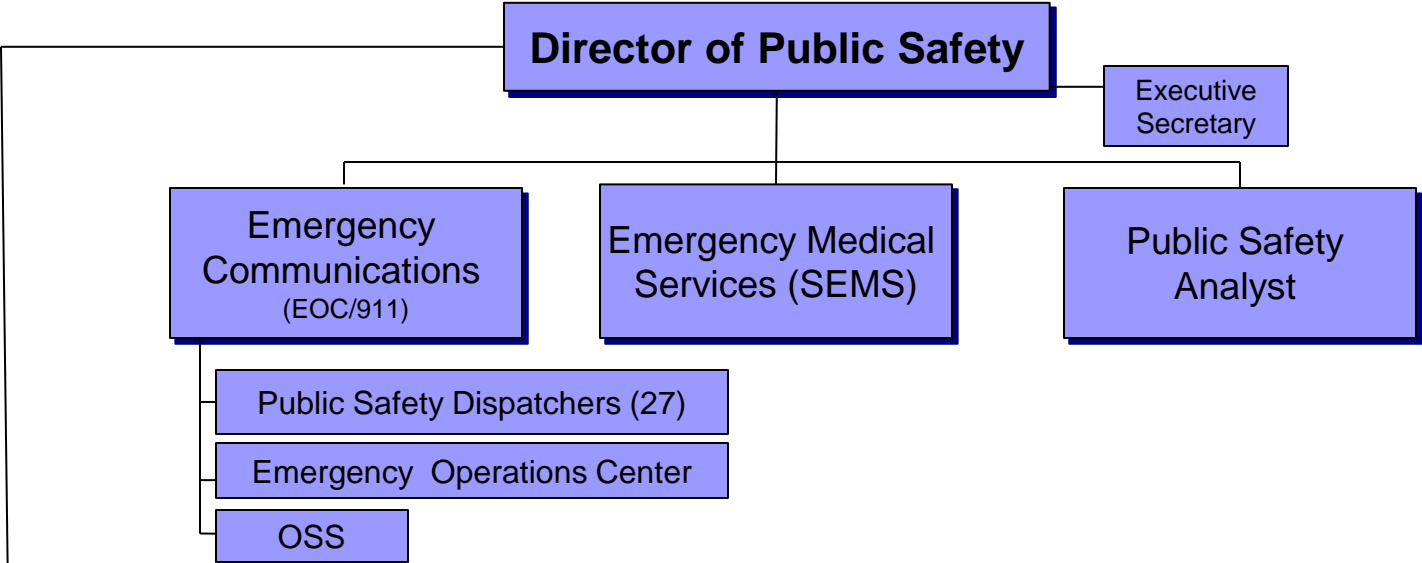


“Be Prepared Stamford!” 

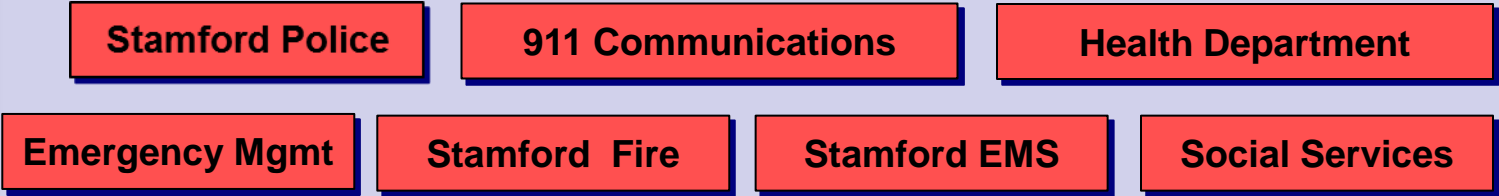
The City of Stamford, Connecticut's Emergency Preparedness Web Site



Office of Public Safety, Health and Welfare Organization Chart



Office of Public Safety Departments



Office of Public Safety, Health and Welfare

Program	Services Provided
Office of Public Safety (Police, Fire, EMS, Health, Social Services, 911 Communications, Emergency Management)	Planning, preparedness, response and mitigation of emergencies, safety and preparedness initiatives, community outreach, improved health, safety and security services for residents and visitors
Natural Disaster and Emergency Preparedness and Response	Coordination of City and Emergency Services, Community Preparedness, Emergency Notification, Business Continuity and Preparedness - Corporate Emergency Access System (CEAS)
Inter-agency cooperation	City, State and Federal Partners, Region 1 Events, Public Safety Exercises, Meetings and Briefings, Incident Management
Public Safety Education and Communications with the Public	Press Releases, Web site, Facebook, Twitter, Public Safety Education coordination and events, Emergency Notification System
Community Partnerships	Board of Education, Neighborhood Associations, Inter-faith Council, Cultural groups, NAACP, Nonprofit Organizations, Business Community



Other Department Resources

Resources that supplement department staff

<i>Function</i>	<i>Role - Responsibility</i>
Advanced Security Technology	<i>Supports the CCTV and the Blue Light Emergency Phone initiatives.</i>
Everbridge	<i>Emergency Notification System</i>
Community Emergency Response Team (CERT)	Volunteer group that supports the Office of Public Safety during events.
Medical Reserve Corps (MRC)	Volunteer group that provides for the public health needs of the Stamford community during large scale emergency situations.

2016-17 Highlights

- **Office of Public Safety:** Citizen Public Safety Academy; improved Code 3 response; improved safety and preparedness efforts; Stamford Incident Management System (SIMS); Multi Agency Guidelines for Active Shooter Incidents; Reorganization of Health Department; Reorganization of Social Services Department; Reorganization of Emergency Management; Stamford Drought Response; Improved Water Quality Program; enhanced Mosquito Control Program; Street Smart Initiative(s); 911 Communications Center Improvements - Computer Aided Dispatch System CAD; Fire Service Consolidation (cont); enhanced Public Safety Security Camera Program; SECURECAM - SPD/Community Partnership; OPIOD Abuse Task Force; Gun and Crime Stopper Program; Expanded Field Based Reporting for Public Safety; Day and Night Warming Centers; Youth Recreational and Development Program; Multi Cultural Security Outreach Program; Improved Animal Control Center Operations; New Public Safety and Animal Welfare Ordinance; New Animal Control Center site designated; Stamford Helping Paws non-profit initiated; Coyote Response and Awareness Program; Interstate and Intercity Security and Public Safety Best Practices.
- **Stamford Fire:** Improvement in Standards, Certifications, Fire Training and Response; further Fire Service Consolidation; Enhanced Fire Service Operational Support (career and volunteer); More than 10,465 emergency responses, 4,713 Investigations, Inspections and Education Contacts; Smoke Detector Installation and Fire Safety Program the Department installed several hundred smoke detectors.

2016-17 Highlights

(continued)

- **Stamford Police:** Over 96,000 calls for service. Multi Cultural and Religious Security Outreach; Community Policing and Community Services Model (Early Intervention and Prevention); Safest City in New England and Connecticut; Seized tens of thousands of dollars worth of narcotics and drug related assets; confiscated hundreds of guns and illegal weapons; Seized over 420 pounds of unused prescription drugs during the drug prescription take back program; Safety and Security Initiatives; Broke Ground on New Police Headquarters.
- **Stamford Health:** Reorganization and Improvement of Services; Over 115,000 service contacts and interactions with the public last year (Inspections, Dental Hygiene, Nursing, Laboratory Services, WIC, HIV, Health improvement initiatives; Improved well child and flu vaccine program; Improved lead testing program in schools and municipal buildings; expanded bilingual outreach efforts.
- **911 Communications:** Upgraded the Computer Aided Dispatch System (CAD) - Vision to Inform CAD; Improved Emergency Medical Dispatching; Improved First Responder Safety through AVL and GPS; Improved emergency response with closest unit to the address response; Over 62,000 Emergency 911 Dispatch Calls for Service last year;

2016-17 Highlights

(continued)

- **Stamford Social Services:** Reorganization and Improvement of Services; Over 3500 Social Service Interactions. Support for Community Groups and Mandated Community Programs (Yerwood Center and Boys and Girls Club), Fair Rent Program Administration, Community and Nonprofit Organization Service Assessment, Below Market Rate Housing (BMR) Management, Community Development Block Grant (CDBG), Coordination with the Community Action Agency of Western Connecticut at South End Community Center; Stamford's Americans with Disabilities Act (ADA) working Group; Westcog Drug Task Force; United Way Initiatives; Community Wide Aging Conference.
- **Stamford Emergency Medical Services:** Responded to more than 14,290 calls for service; Call volume is up; Continued Accreditation from the Commission on Accreditation of Ambulance Services (CAAS); Expansion of training services to include Stamford Hospital with more training available to the public; Expanded Ambulance Response Services;
- **Community Emergency Response Team (CERT) and Medical Reserve Corp**

Office of Public Safety, Health and Welfare Challenges

Challenges

- Appropriate resources for necessary Public Safety Programs—(CCTV, Street Smart Initiative, Mental Health Initiative, Public Safety Community Relations Programs, Social Services, etc).
- Ensuring funding for required and/or mandated training, staffing (OT), vehicle maintenance and community programs for Police, Fire, Health and Social Service in a harsh budget environment.
- Improving technology and data collection for all public safety agencies.
- Immediate staffing of vacant positions to maintain excellent service levels

Department Goals 2017-18

- **Improving Technology and Data Capabilities**
- **Enhancing** pedestrian, driver and bicycle safety
- **Improving** the quality of life for Stamford Residents through Public Safety, Health and Welfare.
- **Public Safety Security Camera Program** further implementation.
- **Improving** Emergency Management Operational Plans
- **Enriching** Public Safety Community Relations and Outreach Programs
- **Improved** Inspection Programs
- Strategic Department Reviews
- Further integration/consolidation of the Fire Service



Department Goals 2017-18

- **Enhancement** of 911 Communications Center personnel resources.
- **Implementation** of next phase of Kronos Telestaff in Public Safety.
- **Implementation** of the State of Connecticut's Next Generation 911 System implementation.
- **New** Animal Control Center development.