



## ***Performance Metrics Special Committee - Board of Representatives***

Monica Di Costanzo, Chair

# **Committee Report**

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**Date:** Monday, June 29, 2015  
**Time:** 6:00 p.m.  
**Place:** Democratic Caucus Room, 4<sup>th</sup> Floor, Government Center, 888 Washington Boulevard

The Performance Metrics Special Committee met as indicated above. In attendance were Chair Di Costanzo and Committee Member Reps. Fountain, Nabel, Ryan, Watkins and Zelinsky. Also present were Jim Hricay, OPM and Laura Burwick and Michael Pollard, Mayor's office.

Chair Di Costanzo called the meeting to order at 6:07 p.m.

| <b>Item No.</b>             | <b>Description</b>  | <b>Committee Action</b> |
|-----------------------------|---|-------------------------|
| 1. <a href="#">PM29.004</a> | REVIEW; Status of Progress on Departmental Performance Metrics and Potential Tools for Reporting.<br>06/03/15 – Submitted by Rep. Di Costanzo | <b>Report Made</b>      |

Mr. Pollard stated that the departmental performance metrics ties into the restructuring of the budget process. The biggest lesson they have learned is that it takes substantial resources to reach the desired outcome, which is a dashboard. This is a multi-year project. Ms. Burwick distributed the attached [timeline](#) and reviewed the next steps the Administration plans to take. In July, they will discuss the goals and successes of the previous year, determine the next critical departments to add to the pilot and determine how to measure the impacts of these departments. They will bring departments on in batches. Mr. Pollard stated that they need to develop a uniform model to capture data for the dashboard.

Ms. Burwick discussed the product provided by ICMA, but felt that this would be more valuable after the City has identified its performance measures. She provided the attached documents from [ICMA](#).

Chair Di Costanzo adjourned the meeting at 7:00 p.m.

Respectfully submitted,

Monica Di Costanzo, Chair

This meeting is on [video](#).