



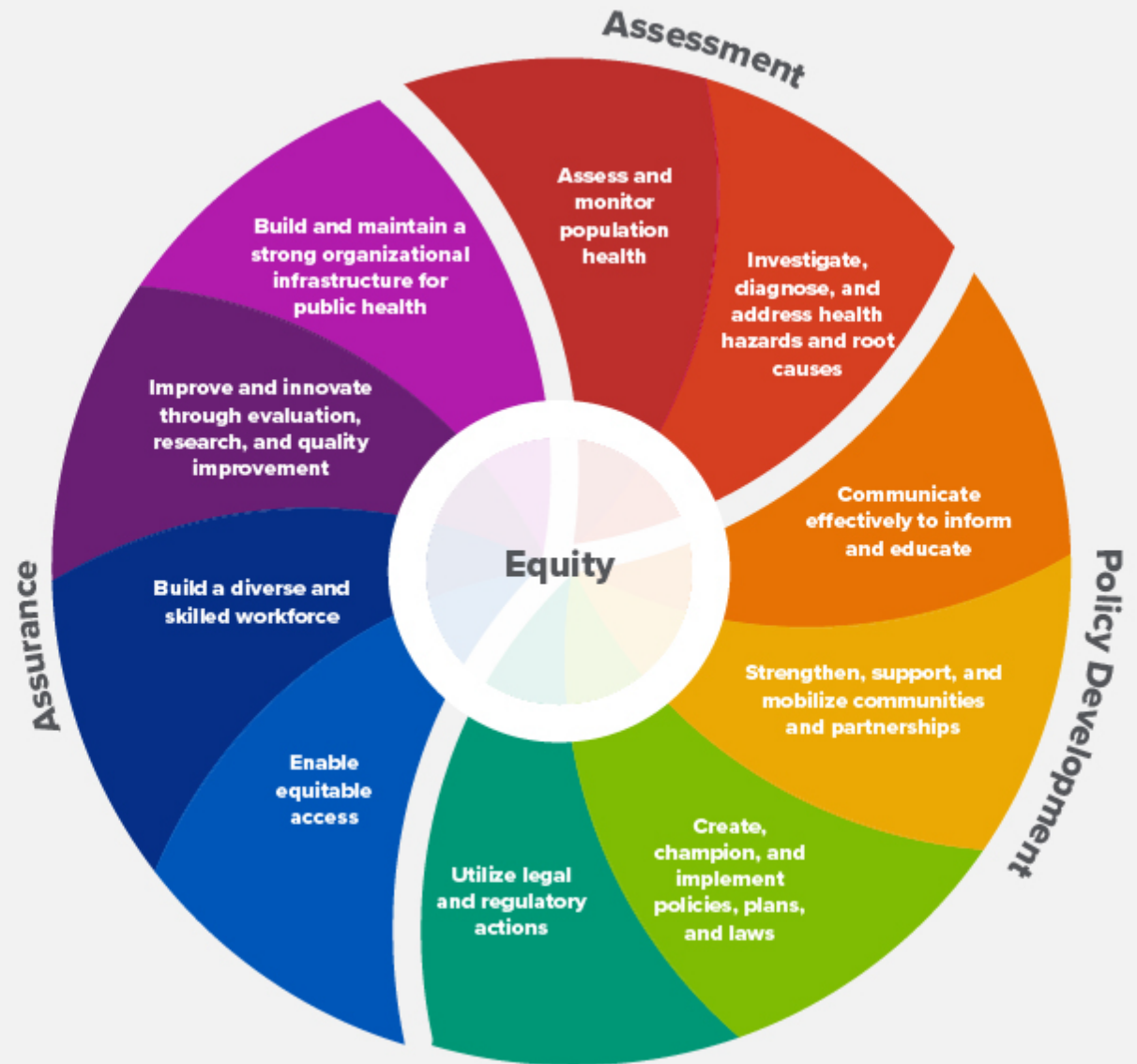
Department of Health & Human Services

Budget Presentation

March 2023

THE 10 ESSENTIAL PUBLIC HEALTH SERVICES

To protect and promote the health of all people in all communities



Vision, Mission, Goals

Our Vision

2016

- To have healthy people living, learning, working, and playing in a safe, healthy, and culturally diverse community.

Our Mission

- To promote wellness and healthy lifestyles, prevent disease and injury, and proactively protect the health, safety, and well-being of the public and our city environment.
- Goal I. Maintain Programmatic Excellence
- Goal II. Increase Public Health Workforce Capacity
- Goal III. Ensure an Effective Public Health informatics/Technology Infrastructure
- Goal IV. Increase Community Efforts

The Department is currently updating the strategic plan-focus on results of Community Health Needs Assessment and Improvement Plan

Staffing Overview

Ms. Jody Bishop-Pullan
 Director of Health & Human Services

Health Administration
 7

Environmental Health & Inspection Services
 14

Nursing and Dental Services
 47

Laboratory Services
 2

Social Services
 6

Administrative Supervisor
 1

Manager of Public Health Programs
 1

Assistant Director of Health & Director of Environmental Health Inspections
 1

Nurse Supervisors
 2

Dental Case Manager
 1

Director of Laboratory
 1

Director of Social Services
 1

Office Support Specialist (OSS)
 2

Behavioral Health, Health Promotion & Emergency Response Specialist
 1

Inspectors
 13

Advanced Practice Registered Nurse (APRN)
 1

Dental Hygienist
 3

Lab Technician
 1

Director of Mandated Services
 1

Account Clerk II
 1

Public Health Educator
 1

Public Health Nurse I (PHN I)
 39

Eviction Storage Worker
 1

Outreach Coordinator
 2

Caseworker Aide
 1

In the past year...

ENSURED OUR RESIDENTS HAVE A SAFE AND HEALTHY CITY IN WHICH TO LIVE

- Conducted 716 restaurant and 498 housing inspections
- Responded to 440 resident complaints
- Collected 306 beach samples to ensure water was safe for swimming
- Tested 118 ticks submitted by residents for Lyme Disease

PROVIDED VACCINATIONS, SCREENINGS AND NURSING CARE

- Provided 521 STD tests and connected positive cases to care
- Conducted 622 pediatric well-child visits, with 1,182 vaccines administered
- Screened 209 residents for high blood pressure; 74% were elevated or hypertensive
- Provided nursing for 18,676 students in schools, including specialized care such as Diabetes management, urinary catheterization, and tube feeding
- Monitored and responded to issues of public health significance including Mpox, RSV, Flu, and Ebola
- Performed dental screenings for 3,208 students in public schools

IMPROVED QUALITY OF LIFE FOR RESIDENTS

- Enrolled 1691 residents in health insurance
- **State mandated services-** Managed 90 evictions, 32 fair rent cases and 18 relocations
- Responded to 4519 landlord tenant inquiries
- Assisted 1324 seniors connect to transportation services

DEMONSTRATED A ROBUST COVID-19 RESPONSE

- Coordinated and hosted 1,852 COVID-19 vaccine clinics - total of 41,472 vaccinations
- Distributed 3,256 COVID-19 home tests, 5,578 N95s, and 4,735 surgical masks
- Provided contact tracing to 3,886 people with a positive COVID test or exposure

Public Health Initiatives

YOUTH MENTAL HEALTH
ALLIANCE
& POSTVENTION RESPONSE

MATERNAL MENTAL
HEALTH

PUBLIC HEALTH
ACCREDITATION

DEVELOPED INTERNSHIP
PROGRAM WITH SCHOOLS
OF PUBLIC HEALTH

INSTALLED & MONITORED
10 AIR QUALITY
MONITORS

Expanded Services/Proposed Changes

Department of Health & Human Services

Social Services reunited with Health-Increasing population and economic impact increases the demand for mandated services- Increase one permanent part time and one part time position to full time

Creating a Stronger Public Health Workforce

Manager of Public Health Programs-**Replaces** Open Director of Nursing Position

Public Health Educator-**Replaces** open Outreach Worker Position

Additional Nursing Services for K-8 Schools

Large schools with increasingly complex student health needs require more nursing care-Savings from change in Director of Nursing position, three 52 week nurses to 42 weeks

*Recruitment and retention of public health & healthcare staff continues to be a challenge for the Department
Changing State mandates require increase in training and response*

Service Improvements

ENVIRONMENTAL HEALTH

- Enhanced the efficiency of our online system for inspections, permits, licenses, and fees to support to improve user experience & data analysis
- Re-instated the Housing Taskforce, partnering with the Fire Marshal and Police Department to ensure health & safety of residents.

WORKFORCE

- Filled Director of Mandated Services, Dental Case Manager, Dental Hygienist, 6/6 PHN, & Account Clerk II vacancies.
- Staff training to acquire/maintain certifications, improve enforcement & enhance customer service & leadership skills

COMMUNICATIONS

- Improved Public Health communications through website, social media, community presentations, resource guides, & Environmental Health Response.
- Improved community engagement, partnerships and collaborations to meet public health & social service needs.



Thank You

Department of Health & Human Services

Director Jody Bishop-Pullan