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- Our mission:  
"Consistent, Compassionate, Quality Care"
  - Providing advanced life support with paramedic field staff since 1986
  - Consolidation of EMS in 1992
  - CAAS Accreditation since 2007
  - 16,000 calls for service annually
  - 5 stations strategically located throughout the City of Stamford
  - 35 fulltime paramedic's and EMT's
  - 30 volunteers
  - 1,375 COVID transports
  - Utilizes the most current up to date technology and safety systems

## Stamford Emergency Medical Services, Inc.

### FISCAL COMMITTEE BOARD OF REPRESENTATIVES 2022-2023 Budget Presentation

- Review of Budget Request (page 218)
  - Total funding requested
    - \$1,955,322
    - Subsidy accounts for approximately 19% of SEMS operating expenses, similar to previous years.
- Highlights
  - Significant organizational/management/staff changes in 2021-2022
    - Chief Patricia Squires retired at end of February.
    - Assistant Chief Edward Browne promoted to Chief and Deputy Chief Edward Podgorski promoted to Assistant Chief, maintaining continuity.
    - Captains Jessica Anderson and Malcom Dean promoted to Deputy Chief
  - New or expanded services or programs
    - Working with Stamford Hospital to establish a Mobile Integrated Healthcare (MIHC) Program to provide on-site non-transport treatment to certain categories of patients.
  - Abandoned or curtailed services or programs
    - None.
  - Key challenges or changes
    - The response to COVID-19 resulted in unprecedented changes to our operations. After the initial dramatic increase in calls for service in April 2020, we experienced a 7% drop in call volume for the rest of that year. This year our call volume is up almost 10% over pre-COVID numbers.
    - The dramatic increase in call volume includes a rise in calls for treatment of patients who are unable to pay for our services, as a result our bad debt has increased. We are on pace for almost \$2,000,000 in bad debt expenses this fiscal year.
    - There are significant personnel shortages in our industry nationwide. We have started to feel some of these pressures, and in that environment, we are entering negotiations with the labor union representing our EMT's and Paramedics as the existing collective bargaining agreement expires on 6/30/22.
  - Highlights from 21-22
    - We continued to respond to the COVID-19 pandemic and saw an additional spike in December/January. We continue to provide training, PPE, and monitor the latest guidance from CDC.
    - Since March 2020 we have treated and transported almost 1400 COVID-19 positive patients.
    - All full-time employees are vaccinated. Nevertheless, several employees tested positive, but none were hospitalized or experienced serious symptoms.

- We continue to receive very positive response from the community to the high level of service we provide.