Stamford Emergency Medical Services, Inc.

FISCAL COMMITTEE BOARD OF REPRESENTATIVES 2021-2022 Budget Presentation

- Review of Budget Request (page 186)
 - Total funding requested
 - \$1,813,842 (5% increase)
 - Identify and describe increases/decrease year over year
 - Subsidy accounts for 19% of SEMS operating expenses, similar to previous years.
- Highlights
 - Significant organizational/management/staff changes in 2021-2022
 - Chief Patricia Squires to retire in first half of 2022.
 - New or expanded services or programs
 - None.
 - Abandoned or curtailed services or programs
 - The loss of revenue from events (i.e. Alive at Five, Balloon Parade, etc.) and the
 inability to utilize our classroom resulted in decreased training revenue. We hope to
 resume these activities in the coming year.
 - o Key challenges or changes
 - Our response to COVID-19 continues to provide significant challenges. After the initial
 dramatic increase in calls for service last spring, we experienced a 7% drop in call
 volume. We expect call volume to return as restrictions are lifted, but the time frame is
 uncertain.
 - The pandemic related drop in call volume and loss of ancillary services has resulted in a 7% decrease in revenue. Concurrently we have experienced an increase in bad debt of 5%
 - FY 21-22 benefits include a 3% union contract salary increase. Health benefits are
 quoted to increase by 14%. These increase in addition to increases in liability and
 workers compensation insurances will be a significant challenge if patient service
 revenue does not improve.
 - Highlights from 20-21
 - We prepared our staff beginning in January for what became the COVID-19 pandemic.
 We provided training, PPE, and updated them constantly on the latest guidance from CDC. This effort continues with frequent safety committee meetings, decontamination of vehicles and equipment, and daily monitoring of our staff and the patients we treat.
 - Since March 2020 we have treated and transported over 900 COVID-19 positive patients.
 - Several employees tested positive, but none were hospitalized or experienced serious symptoms. No staff member has tested positive since May.
 - All full-time employees have been vaccinated.