

City of Stamford

OFFICE OF PUBLIC SAFETY

Public Safety Administration

FY 2019-20 Budget Presentation



Office of Public Safety Services Provided & Mission Statement



The Office of Public Safety, Health and Welfare provides for the administration, supervision and performance of all municipal functions related to police, fire, health, social services, rescue, emergency medical service and emergency management and, is responsible for the oversight of all municipal functions related to the abatement and management of environmental contamination (unless otherwise provided by state or federal law).

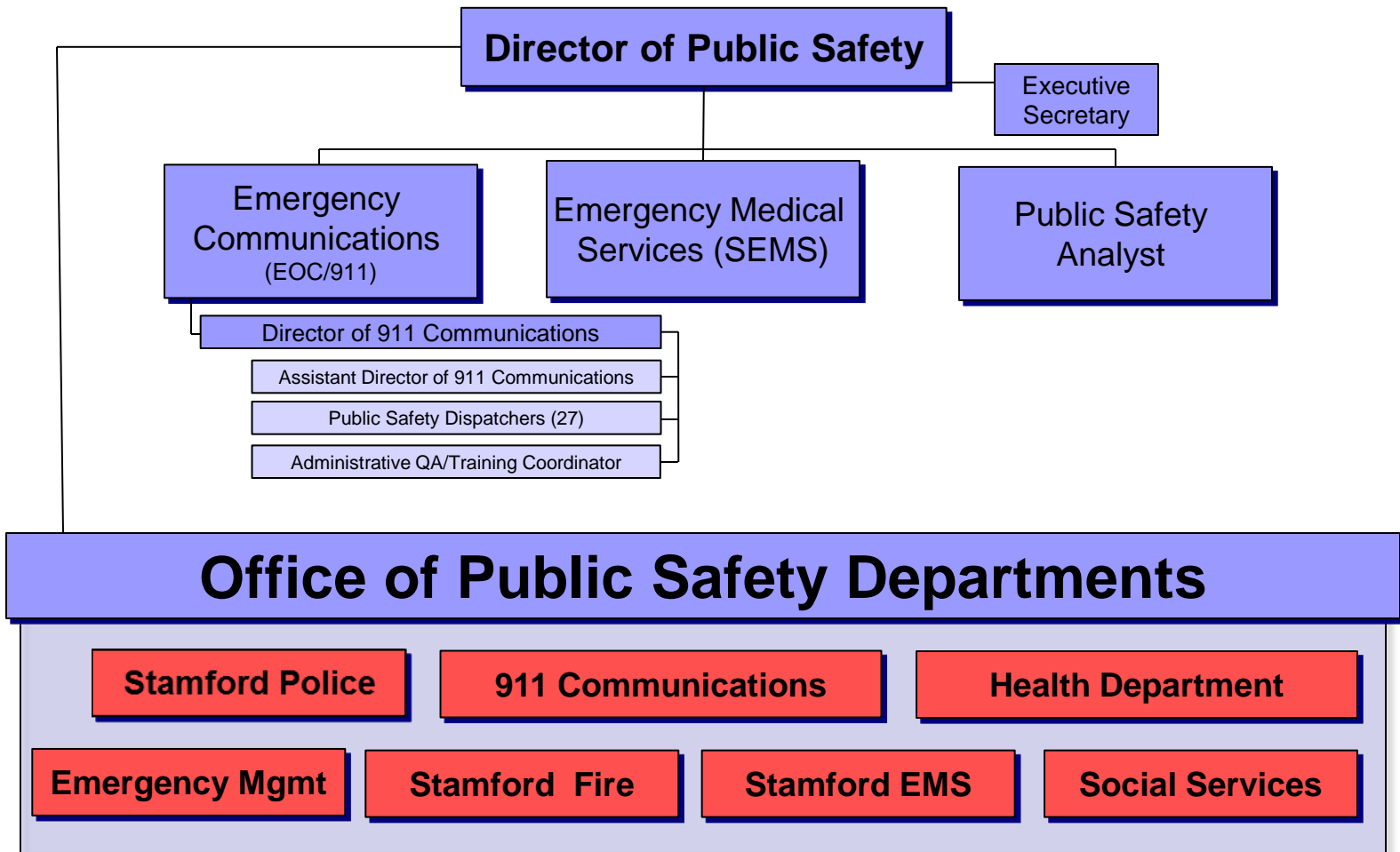
The mission of the Office of Public Safety, Health and Welfare is to proactively enhance the quality of life, safety, and security for City of Stamford residents and visitors by serving the community with the highest quality of police, fire, health, rescue, medical and emergency management services.



“Be Prepared Stamford!” 



Office of Public Safety, Health and Welfare Organization Chart



Office of Public Safety, Health and Welfare

Program	Services Provided
Office of Public Safety (Police, Fire, EMS, Health, Social Services, 911 Communications, Emergency Management)	Planning, preparedness, response and mitigation of emergencies, safety and preparedness initiatives, community outreach, improved health, safety and security services for residents and visitors
Natural Disaster and Emergency Preparedness and Response	Coordination of City and Emergency Services, Community Preparedness, Emergency Notification, Business Continuity and Preparedness - Corporate Emergency Access System (CEAS)
Inter-agency cooperation	City, State and Federal Partners, Region 1 Events, Public Safety Exercises, Meetings and Briefings, Incident Management
Public Safety Education and Communications with the Public	Press Releases, Web site, Facebook, Twitter, Public Safety Education coordination and events, Emergency Notification System
Community Partnerships	Board of Education, Neighborhood Associations, Inter-faith Council, Cultural groups, NAACP, Nonprofit Organizations, Business Community



Other Department Resources

Resources that supplement department staff

<i>Function</i>	<i>Role - Responsibility</i>
Advanced Security Technology	<i>Supports the CCTV and the Blue Light Emergency Phone initiatives.</i>
Everbridge	<i>Emergency Notification System</i>
Community Emergency Response Team (CERT)	Volunteer group that supports the Office of Public Safety during events.
Medical Reserve Corps (MRC)	Volunteer group that provides for the public health needs of the Stamford community during large scale emergency situations.

Public Safety Highlights

- **Office of Public Safety:** Improved safety and preparedness efforts; Stamford Incident Management System (SIMS); Integrated Terrorist Attack Response; Rescue Task Force Concept Implemented with Ballistic Protective Equipment for Medical First Responders; Improved Emergency Response for Medical Emergencies; Body Worn Camera Program Update and Review; OPIOD Abuse Task Force; NARCAN carried by all First Responders and School Nurses; Citizen Public Safety Academy; Reorganization/Restructuring of Health Department; Enhanced Mosquito Control Program; Street Smart Initiative(s) - Enforcement; 911 Communications Center Improvements – State VIPER System; Text to 911; Fire Service Officer Standards and Requirements; Enhanced Public Safety Security Programs; SECURECAM - SPD/Community Partnership; Gun and Crime Stopper Program; Expanded Field Based Reporting for Public Safety; Day and Night Warming Centers; Youth Recreational and Development Program; Multi Cultural Security Outreach Program; School Safety and Security; Stamford Animal Shelter Alliance; Improved Animal Control Center Operations; Social Media Improvements; Interstate and Intercity Security and Public Safety Best Practices.
- **Stamford Fire:** Improvement in Training Standards and Certifications; Fire Service Consolidation; Enhanced Fire Service Response using Water Tanker Shuttle; Fire Service Operational Support (career and volunteer); More than 11,500 emergency responses, with more than 3,500 Investigations, Inspections and Education Contacts; Improved Training and response protocols and procedures

Public Safety Highlights

(continued)

- **Stamford Police:** Reduced total violent crime by more than 22% in 2018; Over 134,000 calls for service, 6,513 school based patrols, 51,471 programmed patrols; 19,983 motor vehicle stops, 3,303 suspicious persons and issued more than 5,000 summonses. Multi Cultural and Religious Security Outreach; Body Worn Camera Program Review and Improvements; Community Policing and Community Services Model (Early Intervention and Prevention); Community Outreach Programs; Safest City in New England and Connecticut; Seized tens of thousands of dollars worth of narcotics and drug related assets; confiscated hundreds of guns and illegal weapons; Seized hundreds of pounds of unused prescription drugs during the drug prescription take back program; Numerous Safety and Security Initiatives;
- **Stamford Health:** Over 400,000 service contacts and interactions with the public last year (Inspections, Dental Hygiene, Nursing, Laboratory Services); Reorganization/Restructuring for Improvement of Services (Assistant Health Director/Supervisory Nursing Positions/APRN/etc); Health improvement initiatives; Improved Clinic Services, IAP, well child and flu vaccine program; Improved lead testing program in schools and municipal buildings; expanded bilingual outreach efforts.
- **911 Communications:** Implementation of Text to 911; State Viper System Fully Functioning; Improved Emergency Medical Dispatching QA/QI; Improved First Responder Safety through AVL and GPS; Improved emergency response with closest unit to the address response; Answered over 160,000 Emergency 911 Dispatch Calls and nonemergency calls last year;

Public Safety Highlights

(continued)

- **Stamford Social Services:** Over 4,500 Social Service Assistance Contacts. Support for Community Groups and Mandated Community Programs (Yerwood Center and Boys and Girls Club, etc), Fair Rent Program Administration, Community and Nonprofit Organization Services, Below Market Rate Housing (BMR) Management, Landlord and Tenant Issues, Evictions and Storage - Relocation, Senior Transportation; Coordination with the Community Action Agency of Western Connecticut at South End Community Center; Insurance Enrollment Workshops and Training; Stamford's Americans with Disabilities Act (ADA) working Group; Westcog Drug Task Force; United Way Initiatives; Community Wide Aging Conference.
- **Stamford Emergency Medical Services:** Responded to more than 14,000 calls for Medical Assistance with over 6,500 Advanced Life Support Interventions; Continued Accreditation from the Commission on Accreditation of Ambulance Services (CAAS); Expansion of training services to include Stamford Hospital with more training available to the public; Expanded Ambulance Response Services;
- **Community Emergency Response Team (CERT) and Medical Reserve Corp**

Public Safety Challenges

- **Funding for Reorganization Designed for Improved Services:**
 - Health – Health Behavior, Promotion & Emergency Response Specialist
 - SPD Civilian Staff (2) – Uniform Personnel to Patrol
 - SPD IT – Senior Police Technology Specialist
 - IT Personnel (2) - for Police and Fire Support (Uniform Personnel to Field)
 - 911 Communications Staff (1) – Assistant Director of 911 (efficiencies and reorganization)

- **Appropriate resources** for necessary Public Safety Programs
Ensuring funding for required and/or mandated training, staffing (OT), vehicle maintenance and community programs for Police, Fire, Health and Social Service.

- **Improving technology** with data collection for all public safety agencies.

Public Safety Goals 2019-20

- **Improve Technology and Data Capabilities**
- **Improve Illegal Housing Inspection Program**
- **Reorganization** within Departments for improved efficiency
- **Improve** the quality of life for Stamford Residents through Public Safety, Health and Welfare.
- **Public Safety Security Camera Program** mobile application(s).
- **Enriching** Public Safety Community Relations and Outreach Programs
- **Further Improvements** of the Fire Service (Volunteer and Career)
- **New** Animal Control Center development
- **Increase** pedestrian, driver and bicycle safety
- **Fiscal Responsibility** with the improvement of overarching public safety services