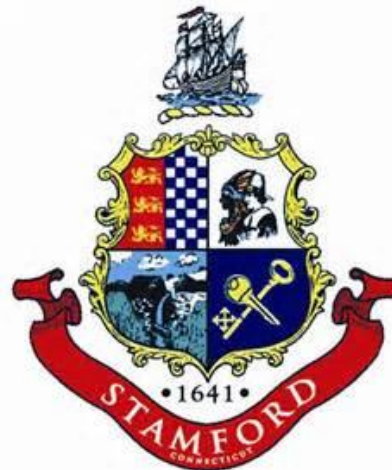


City of Stamford Registrar of Voters

FY 2017-18 Budget Presentation





Services Provided

(to citizens / to departments)

Program (s)	Services Provided (include Volume - if applicable)
Critical & Mandated Programs Services	Running of Elections and Primaries. Maintaining according to State Statutes all Voter records. Training Election workers. State mandated Canvass of all voters. February 2017 we mailed 67,800 Canvass cards.
Basic Services Quality of Life Programs	See above
Other Services	See above



Other Department Resources

***Resources that supplement department staff
(i.e.: consultants, outside firms, etc.)***

	<i>Function</i>	<i>Title</i>	<i>Role - Responsibility</i>
	N/A		



2016-17 Highlights

What are the most significant accomplishments made & challenges faced by the department in the last FY?

- Improving service delivery
- Improving customer satisfaction (citizens and/or internal customers)
- New services that were added
- Actions taken to increase productivity and make department more efficient.

**** For the year 2016 the ROV department added 14,170 new voters and removed 4,573. These numbers do not include any changes of party, names or addresses to existing voters.***



Department Challenges

Key Program/Department Challenges (exclude staffing level impact)

- Include factors that drive program/department costs
- Include factors that might impact productivity

Budget Scenarios

- In the event of significant budget reductions describe the impact the reduction would have?
- If additional funding could be realized how would department services be expanded or enriched?



Performance Metrics

Using data explain how well your department is performing (i.e. using baseline data, performance standards and or benchmark against other groups or cities).

- ***Successfully implemented the on-line voter registration system and on the on-line DMV registrations and removals.***
- ***Trained and implemented new AVS voting system for visually impaired.***
- ***The State will soon be mandating online voter books for all polling locations. This will require purchasing of a laptops for each polling location and will require additional training of poll workers.***



2017-2018 Goals

What are your department goals and plans for 2017-18?

- List Goals and Priorities for your department in 2017-18
- Describe in detail the plan to achieve them
- What are the obstacles to attaining your goals?
- How will you measure your success?
- ***Improve training of all poll workers.***
- ***Insure accuracy of end of night reporting.***



Department Changes

Major changes planned for the department

- Include new or improved services (or processes) the department will provide to citizens or to other City departments or personnel

Implemented on-line voter registration and on-line DMV registrations and removals.

- Describe what management is doing to reduce department costs or eliminate services that are no longer critical
- ***Due to State mandates the costs of Primaries, Elections and Training will continue to increase.***